RESET THE LIVETRACKER24 V2 with a PC

A) <u>Before connecting the device to a PC it is recommended to install Track</u> <u>Assistant program at first.</u>

Download the software from

http://www.livetrack24.com/doc/clients/LiveTracker24b/TrackAssistant_Setup_2.4.0.154.exe

and double click on the installation file. The installation wizard will start automatically in a few seconds. You will be able to choose your local language on the first window.





🖁 Track Assistant Setup				
License Agreement Please review the license terms b	efore installing	g Track Assistan	3	a
Press Page Down to see the rest	of the agreen	nent.		
TRACK ASSISTANT LICENSE AGREEME	II CONFI NT	GURATION	SOFTWAR	RE
AGREEMENT				
By using our software p to and show that you ha conditions contained w	products y ave read a athin this f	vou are auto and underst Freeware S	matically ag ood the term oftware Lice	reeing is and ense ⊻
If you accept the terms of the ag agreement to install Track Assista	reement, click ant.	I Agree to cont	inue. You must ac	cept the
		< <u>B</u> ack.	I <u>Ag</u> re	Cancel
Track Assistant Setup				
Choose Components Choose which features of Trad	k Assistant yo	ou want to insta	a.	-
Check the components you wa install. Click Next to continue.	nt to install a	nd uncheck the	components you	don't want to
Select components to install:	V Track A V Drivers	issistant	Descripti Position y over a co see its de	on rour mouse imponent to isoription.
Space required: 23.2MB				
		< <u>B</u> ack	Next >	Cancel



🖁 Track Assistant Setup	
Choose Install Location Choose the folder in which to install Track Assistant.	
Setup will install Track Assistant in the following folder. To install in a different folde Browse and select another folder. Click Install to start the installation.	er, dick 6
Destination Folder C:\Program Files\Teltonika\Track Assistant Browse	
Space required: 23.2MB Space available: 1.4GB	
< <u>Back</u> Instal	Cancel

J Track Assistant Setup	
Installing Please wait while Track Assistant is being installed.	-
Extract: 2.6.1.spyEN.html 100% Show details	
< <u>B</u> ack <u>N</u> ext >	Cancel





B) RESTORE FACTORY DEFAULT CONFIGURATION ON THE DEVICE

GET THE FACTORY SETTINGS

Download the default config file from here :

http://www.livetrack24.com/doc/clients/LiveTracker24b/2013_03_Default_Livetrack24_configuration_nafg

Save this file in your computer

RESET THE DEVICE

- 1) run the track assistant program
- 2) Connect the device to the USB port, the device will make a short noise.
- 3) Click on 'Connect', you will see this :

Please enter Password	
Password:	
Trys left:	5
🛩 ок	Cancel

the code is **0000** (4 zeros)

4) Select "System", check the "Delete all data from device" and then click on "Reset to factory settings" (see image below)

🖪 Track Assistant	
File Tools 🔊 Disconnect GH 🔊	Connect Modem Help +
Menu	System
🔬 Contacts	
🚖 SMS	
🖏 Device configuration 🛛 🔺	Actuation by external power
General	N/A message 2
Tracking and Saving	N/A
GeoFence	
Alarm	Peset to factory settings
Keyboard :	Delete all data from device
GSM	Durch by Godeward Million
Connections and Data	Reset to factory settings
Notifications	
Security	2
Date and Time	
System	
	1
🕕 Firmware 🔽	Apply
	Selected profile: Profile 1 Connected device on COM4, IMEI: , VERSION: 26.6.3, DRIVER: Teltonika 0.0.5.1. Modem disconnected

Confirm the Reset by clicking on "Yes" and wait for the Password dialog to appear again

Please enter Password		
Password:	[]	
Trys left:	5	
🛩 ок	Cancel	

Enter the code **0000**

LOAD DEFAULT SETTINGS

Select "File" -> "Load Configuration"



In the next dialog, search and select the configuration file

2013_03_Default_Livetrack24_configuration.afg that you have downloaded and saved.

Once the file has been loaded you click on "Apply" and then "To Device" as shown below:

I FACK ASSISTANT	
File Tools 🔊 Disconnect GH 🔊	Connect Modem Help •
Menu	GSM
🔬 Contacts	
SMS	Enable GSM
Device configuration	Enable silent call function
General	V Minute Minder
GeoFence	Write configuration
Alarm	Write configuration directly
Keyboard	To Device To File
GSM	
Connections and Data	2
Notifications	
Security	Close this window when done Olose
Date and Time	
System	SMS requests
① Firmware	Αρρίγ
	Selected profile: Profile 1 Connected device on COM4, IMEI: , VERSION: 26.6.3, DRIVER: Teltonika 0.0.5.1. Modern disconnected

Once you are asked for password again , the Reset process has been completed